

Patrick Walsh, J Otol Rhinol 2018, Volume 7 DOI: 10.4172/2324-8785-C4-016

### 8<sup>th</sup> International Conference on

## Otorhinolaryngology October 16-17, 2018 Rome, Italy

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### Expectations: How are they generated and how do they become unreasonable?

The expectations held by a patient about the results of any procedure are influenced by a multitude of factors; the personal traits of the patient themselves, their social background, the surgeon and the society in which they operate. Unreasonable expectations are unlikely to be limited simply to the instance of one procedure, but are likely to extend to other interactions, and an exploration of the patient in their social context is necessary to avoid disappointment and misunderstanding.

#### **Biography**

Patrick Walsh has completed his Royal Australasian College of Surgeons Fellowship in Otolaryngology, Head and Neck Surgery in 2011. He then went on to complete Post-Fellowship Training in the UK in Rhinology. He is the Chair of the Multidisciplinary Head and Neck Oncology Team at Western Health, Victoria and is a Member of the Victorian Regional Training Subcomittee (Otolaryngology) of the Royal Australasian College of Surgeons. He also works in private practice in Melbourne, specializing in cosmetic and functional rhinoplasty.

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