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### **Analysis of Cape Verdean websites usability**

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Cape Verde is often referred to as an example in Africa, as far as electronic governance and Information technology and communication. However, given the importance of usability in information systems, websites, web applications and in general all the technological solutions, it turns out how important it is to understand the level of usability of Cape Verdean governmental websites. This article analyzes the main aspects related to usability and studies a specific case of usability of Cape Verdean governmental websites. The article presents usability analysis of 10 Cape Verde government websites, which in our own view are considered most representative. The selection of the websites was made according to their nature and importance. Furthermore, the analysis has been done taking into consideration methods like Focus Groups (involved users to do a usability test) and a Checklist Assessment (involved users to fill the list that evaluates the sites in terms of navigation, visual appearance, content, feedback and overall assessment). Among selected 50 users, 5 users were recruited for each site, to share their experience and report fully the problems encountered regarding the navigation process of the websites, as well as in the checklist evaluation. The users involved came from diverse backgrounds (students, professors and state employers). The outcomes from our study show:

- Absence of the navigation map on the sites, particularly with 64% of the surveyed users,
- Difficulties in achieving complete tasks requested and
- Difficulties in identifying location information (PATH), from 38% of the surveyed users.

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