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Spine patient satisfaction

In Cambridge English dictionary, satisfaction is a pleasant feeling that you get when you receive something you wanted or when you have done something you wanted to do or a situation in which your complaint or problem is dealt with in a way you considered acceptable. Many writers start differentiating between treatment offered and satisfaction achieved, as the patient satisfaction is top priority. Perfect treatment not always leads to satisfaction because in some situations, the satisfaction may be broken. Several parameters impact the patient's satisfaction; even if the goals of surgical procedure were met perfectly, some patients will be dissatisfied. Therefore, what patients expect from spine surgery is important and should be assessed carefully as it relates to patient satisfaction. Some points that may help in patient satisfaction or dissatisfaction include handling of previous colleagues, previous experience with hospitals, the background feeling of health service, pain response, the length of the waiting list, the nature of the pathology and previous response to treatment. The surgeon experience, capability and theatre facilities play the most important role in achieving patient satisfaction and choosing the right patient for spinal surgery.

Biography

Thamer A Hamdan is a Professor of Orthopaedic Surgery at teaching hospital and medical school and Chancellor of the University of Basrah, Iraq. He is an International Surgical Advisor at the Royal College of Surgeons of Edinburgh. He is an Iraqi Scientist Grade A. He is the winner of one of the outstanding people of the 20th century, Cambridge, UK; Man of the Year 2003, USA; Gerhard Kuncher Award 2000; Distinguished Professor of the Iraqi Universities, 2003.

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