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Joint Event on 33rd International Conference on ONCOLOGY NURSING AND CANCER CARE and 16th ASIA PACIFIC PATHOLOGY CONGRESS September 17-18, 2018 Tokyo Japan

Newly diagnosed cancer while the case management model been implementing for years

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This study shows how our hospital improves the interventions for patients with newly diagnosed cancer while the case management model been implementing for years. The features of current case management model cover: (1) In the initial diagnosis period, the good communication and trust with cancer patients are well established. (2) The persistent and comprehensive health care management is guaranteed by case navigator program base on teamwork. (3) For the patients with refusal of treatment, the alternative treatment, continuous supports and the follow-up for accepting medical treatment are provided. According to the literature, the increase rate of receiving medical treatment for cancer patients in earlier diagnosed period can effectively promote the recovery rate. Based on utilizing the teamwork from comprehensive medical team, both the new diagnosis period and initial dramatic change of disease for cancer patients are effectively monitored. In the meantime, the communication model and mutual trust relationship are well established and maintained to keep cancer patients receive medical treatment continuously. The related information of treatment can be shared and coordinated to multi-disciplinary team which can offer the positive and appropriate encouragement to cancer patients throughout the process. This is the goal of case management model to for medical team to achieve in the near future. The result shows the refusal rate of medical treatment has been lowered to 0.25% from 3.96% for patients within 3-months newly diagnosed cancer. Based on the specific features of case management model, the study can be shared to other medical organizations for reference.

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