

## **Client Satisfaction towards Quality of Safe Abortion Care in Nekemte Health Facilities, East Wollega Zone, Oromia Regional State, Ethiopia**

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Safe abortion care is abortion care given by skilled health service providers and trained healthcare providers which is care given via medically or surgically depend on the duration of the pregnancy in a health facility. Poor client satisfaction towards the safe abortion care services is a significant contributor for non-use of the service among women in Ethiopia that leads to unsafe abortion with its consequences.

**Objective:** To assess the client satisfaction towards safe abortion care and associated factors among women's who came for safe abortion service at Nekemte health facilities, Eastern Ethiopia, 2019.

### **Methods:**

A facility based quantitative cross sectional study was conducted among 348 participants from selected health facilities. Interviewer administered client exit interview using semi-structured questionnaire, was conducted. Pre-testing was done on 5%(17) of eligible subjects at Sire town health facilities before actual study. Data was entered in to Epi-Data version 3.1 and exported to SPSS version 20.0 for analysis. All variables with a P value <0.25 at binary logistic regression were taken into multivariable logistic regression to control for confounding. Finally, variables with p-value less than 0.05 at multivariable logistic regression were considered as statistically significant predictors of the outcome variable.

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