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# **Research Article**

# Impacts of Co-design Process on **Ex-Mentally Ill Persons Practicing** Expressive Textile Arts in Hong Kong

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#### Abstract

This study aims to investigate the impact of co-design process on ex-mentally ill persons practicing expressive textile arts after taking a series of co-design textile arts and fashion creativity workshops from service learning subject, "Community Engagement through Expressive Textile Arts and Fashion" offered by the Hong Kong Polytechnic University from 2017 to 2018. A total of 38 prototypes had been jointly created by exmentally ill persons, subject lecturers and undergraduate students during attending the co-design workshops in these two years. Through the co-design process, expressive textile arts and fashion creativity was adopted as the caring medium to improve ex-mentally ill persons' mental well-being, social health, empowerment, self-esteem, self-understanding and self-confidence, and also rebuild their personal identity. Concepts of ex-mentally ill persons in the community, expressive arts therapy, textile arts, expressive textile arts and service-learning subject are introduced. In this study, quantitative research method was used to explore the impacts of co-design process on ex-mentally ill persons practicing expressive textile arts. For the results, positive impacts are found on ex-mentally ill persons of feelings and thoughts before and during attending the expressive textile arts workshops in 2017 and 2018. And the most important impact is raising public awareness, it helps to eliminate misconception of ex-mentally ill persons in the society, reduce alienation and discrimination, and also promote social cohesion and acceptance.

Keywords: Expressive textile arts; Creativity; Fashion; Exmentally ill persons; Service learning

# Introduction

Over recent years, numerous studies have found that the therapeutic value of art therapy is as effective as other forms of psychotherapies [1]. Davies et al. [2] stated that arts engagement improves mental wellbeing, social and physical health. Also, art projects for people with mental illness lead to increased self-esteem, self-understanding, selfconfidence and empowerment [3-5]. Lith et al. [6] added that artbased practices act as a significant role in mental health recovery especially on psychological recovery in the areas of self-discovery and self-expression. Also, recipients' communication skill and connections with others are also enhanced through group participation [7]. Thus, it is assumed that expressive textile arts would be an effective rehabilitation therapy to ex-mentally ill persons to enhance their mental well-being, social health, empowerment, self-esteem, selfunderstanding and self-confidence, and also help them to reintegrate into the community.

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In this study, it aims to explore the impact of expressive textile arts with co-design process on people with special needs namely, exmentally ill persons after participating in a series of interactive textile arts and fashion creativity workshops from a service learning subject offered by the Hong Kong Polytechnic University from May to July in 2017 and 2018. Cumulatively, 38 prototypes were co-created by subject lecturers, undergraduate students and ex-mentally ill persons to enhance their self-confidence and rebuild a satisfactory identity through practising expressive textile arts. Continuous 2-year data were collected by quantitative research method, the findings suggested that it could carry out positive changes in their lives and improve their wellbeing. Besides, the static exhibition and fashion show effectively disseminated the expressive textile artworks jointly created by the subject lecturers, students and ex-mentally ill persons were able to draw the social issue of the people with special needs to the attention of the public.

# Expressive Arts, Textile Arts and Expressive Textile Arts

#### **Expressive Arts Therapy**

Expressive arts therapy refers to creative arts therapy, intermodal expressive therapy, or interdisciplinary arts therapy, it is the practice of using storytelling, imagery, dance, drama, music, poetry, dream work, movement, and visual arts in an integrated way, to support human growth, development, and healing [8]. Lopez et al. [9] suggested that expressive arts therapy is a form of nonverbal communication, it keeps the principle of art recipient-centered to avoid any interpretations other than recipients. Atkins et al. [8] brought out that each human being possess inborn creativity and imagination. And expressive arts therapy is about experiencing creative expression and creative community for mental illness recovering. Through the creative process of expressive arts, recipients are able to release their stress and ease emotional problems which lead to mental healing [10]. Regarding Hanevik et al. [11] artistic expression contributes to recipients' cognitive understanding to themselves and their illness, and it helps to control their psychosis. Thus, it increases their self-understanding and mental health well-being. Moreover, artistic expression encourages self-expression, provides new perspective to recipients' lives and enables them to reconstruct their self-esteem and self-confidence through interactions with other people and artworks [12]. Rankanen et al. [13] and Rankanen et al. [5] adopted expressive arts therapy approach and reviewed recipients' experience in their viewpoint. They pointed out that expressive arts therapy facilitates personal achievement and empowerment, also recipients can experience pleasure and relaxation in arts making process. Additionally, it enables distraction from sad emotions which promotes healing of mental illness.

According to National Institute for Clinical Excellence [14], group therapy is the most effective treatment context to people with mental problems. Through expressive arts engagement in group, recipients



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enhance their experience of catharsis and interpersonal relationships from an empathic stance [15]. Comstock et al. [7] emphasized that group participation encourages and supports participants to reveal their authentic parts into the groups and into the relationships with others. It further facilitates recipients to express themselves and get involved in connections with others. Similarly, Snow et al. [16], supported that expressive arts therapy improve participants' communication, interpersonal skills and socialization. And they added that self-image, self-confidence and freedom of expression can be improved through group interaction. Also, a sense of accomplishment and more positive sense of self are experienced in group engagement. A report showed participants in group engagement of expressive arts therapy had demonstrated mutual respect, they learnt to receive others' opinions and displayed confidence in their work with positive sense of self-regard [17].

Expressive arts therapy promotes self-discovery and self-expression, and also enhances recipients' self-esteem, self-confidence and empowerment. They can experience pleasure and relaxation, improve their interpersonal skills and connections with others in the therapy. The impacts of expressive arts therapy can stop stigma of mental illness and also facilitate social integration for ex-mentally ill persons [18].

### **Textile Arts**

Orbán et al. [19] defined that textile arts are the linkage between handicrafts and arts as a metamorphosis of materials enriched with motifs, colours, meanings and concepts, it leads to unique personal experience. Griffiths et al. [20] suggested that creative textile arts can be used as a therapeutic medium as they facilitate engagement, empowerment and control of illness. Collier et al. [21] claimed that textile making as an intervention in the therapy stimulates recipients' self-expression, personal growth and communication through creating metaphoric handicrafts. Also, flow theory was examined in textiles making process to prove engaging in textile activities helps participants to experience a sense of control, a highly focus state, and creativity [22]. In textile arts making process, recipients can strengthen their sense of personal identity which promotes self-discovery [23]. In the same vein, Johnson et al. [24] indicated that textile handcrafting brings both tangible and intangible benefits which connect to recipients' personal experience. And Collier et al. [21] denoted that textile making allows handcrafters to be calmness, to feel focused and to enjoy sheer pleasure during the creative process. Reynolds et al. [25] revealed textile arts allow recipients to feel that they could resist their illness and positively promote their own health.

Reynolds had explored the role of textile arts in women with depression [25] and long-term health problems [26-28]. Qualitative interview data were analyzed and found out that textile arts enable recipients to handle grief and depression, and allow them to enjoy happiness and confidence at the same time [28]. Therefore, involvement in textile arts improved recipients' quality of life through social connections with others, since recipients experience relaxation during creative pursuits, this can help them to combat emotions of depression and anxiety [29].

Textile making is implicitly valued and with therapeutic value to recipients with mental illness [21]. Thus, it can be used as a healing process for people undergoing mental impairment [30].

## **Expressive Textile Arts**

Expressive textile arts were the medium used in the service-learning subject. Ex-mentally ill persons practiced textile arts in the form of expressive arts, the benefits of these two art forms appeared simultaneously. Self-discovery, self-expression and reflection of recipients involved in the making process. Inborn creativity and imagination allow everyone to express themselves and create unique personal experience through creative expression [8]. The ex-mentally ill persons can increase their self-understanding, self-esteem and selfconfidence in the creative process of expressive textile arts. And personal identity can be strengthened through the making process. Also, recipients can experience sheer pleasure from the expressive textile arts making process and communication. Additionally, expressive textile arts can be a tool of empowerment for recipients and connect them with others. The personal experience of the recipients in the making process of expressive textile arts can be treated as a healing process to control their psychosis. Expressive textile arts are classified as an art-based intervention which promotes personal growth, development and healing, it is predicted to have positive impact on people with mental illness and facilitate ex-mentally ill persons to reintegrate into the community.

#### Principle of co-design process and its benefits

Co-design is defined as the "creativity of designers and people not trained in design working together in the design development process" [31]. The design process of co-design enables a wide range of disciplines and stakeholders to collaborate together [32]. While the role of designers in this service learning referring to subject lecturers and undergraduate students. Lee et al. [33] proposed a new role for designers in co-design service. It suggested that designers are not designing for the service recipients but with them, simultaneously they can control the process and achieve aesthetic quality. As mentioned by Steen et al. [34], the principle of co-design process is creative cooperation in design process during the service delivery and usage, for instance, the interactions between service provider and recipients in service touch point. And Sleeswijk Visser et al. [35] stated that various experts such as designers, researchers or developers, and recipients cooperate creatively in co-design process, where recipients are also "experts of their experiences". Co-design is distinguished as a process for recipients jointly explore and vocalize their latent needs, it is an approach to organize joint creativity [36]. Apart from recipients, co-design also affects service providers' mindset, it helps to make them to realize the value of co-creation and the significance of empowering service recipients [37]. Both service providers and service recipients are crucial roles in co-design process, their perspectives are essential leading to successful service design [38].

Muller et al. [39] mentioned a range of benefits of co-design practice such as enhancing mutual learning and understanding, accepting others' ideas, facilitating communication and cooperation between various people, and jointly generating new ideas. Steen et al. [34] also stated the benefits of co-design process are in the areas of service design project, the service recipients and the organization. For service design project, the co-design process improves idea generation through better understanding of service recipients and knowing what their needs are, and it improves the project management with better decision making and less time-wasting. For the service recipients, the co-design process generates service which is better fit for recipients' needs, and the service recipients would have higher satisfaction towards the service. For the organization, the co-design process enables better cooperation between different people and across disciplines within the organization.

Similarly, the co-design practice of expressive textile arts is classified as an art-based intervention and is predicted to have positive impact on people with mental illness.

### Service-Learning Subject

The service-learning subject was conducted with a combination of lectures and workshops about interactive textile arts and fashion creativity in 2017 and 2018. And a seminar was delivered by the collaborative local community partner to introduce their background and the skills required for communication and cooperation with the service recipients before students meeting recipients in each year. Eventually, mini fashion show and exhibition were held in the Hong Kong Polytechnic University to present the final expressive textile artworks. From 2017 to 2018, the service site focused on Yaumatei, Tsimshatsui and Mongkok Districts in Hong Kong. The collaborative agency was "The New Life Psychiatric Rehabilitation Association" under the "Integrated Community Centre for Mental Wellness". The objectives of the service-learning subject are as follows:

To introduce the concept, theories, and practice of expressive arts, textiles arts, and expressive textile arts;

To develop students' practical skills of developing expressive textile artworks, and its application for contemporary fashion;

To enable students to use expressive textile arts making process as a healing medium to help needy people in a wider community;

To enhance students' skills of problem solving, communication and teamwork in the context of art and design;

To introduce the concept and practice of service-learning for needy people locally and overseas; and

To nurture students' sense of social awareness, responsibility and engagement.

The final expressive textile artworks were showcased in a styling presentation, a static exhibition, and a mini fashion show within the university. "Laugh and Walk Together for a Better Future 2017" was also offered from May to July. The service recipients were 20 exmentally ill persons. Lectures and workshops were held in May. Mini fashion show was showcased on 30 June and static exhibition was held from 4 to 21 July. "ImPerfection  $\rightarrow$  ImPerfashion 2018" was offered from May to July. The service recipients were 18 ex-mentally ill persons. Lectures and workshops were held in May. Mini fashion show and static exhibition was conducted from 4 to 13 July.

In the expressive textile arts making workshops, 3 to 5 students were paired up with a recipient to discuss and co-design expressive textile artworks, the whole artworks making process was under subject lecturer's supervision. The application of colours, textures and patterns on textile artworks were emphasized, they helped to interpret recipients' past experience and personal stories which leaded to selfdiscovery, self-expression and mental recovery. Mini fashion show was held in the university to demonstrate the final expressive textile artworks jointly created by students and service recipients. For the preparation of the mini fashion show, a professional make-up and hair sponsor was sourced and a professional show production house was appointed. During the mini fashion show, recipients demonstrated their expressive textile artworks by modelling their designs by themselves. The self-expression and self-confidence of recipients were further accelerated through the mini fashion show. The university as the venue for the mini fashion show and static exhibition acted as a social platform to propagate the results of the service-learning project to the public effectively.

# Method

In this study, a quantitative research method was adopted to collect data. A self-administered questionnaire survey was conducted before and during the expressive textile arts making workshops in each year. The questionnaire was designed on the basis of the 'Art-based Intervention (ABI) Questionnaire' [40]. A 24-question questionnaire was used in 2017 and 2018. Variables in the two questionnaires were 'feeling and thoughts before attending the workshops' and 'feeling and thoughts during attending the workshops'. Subjects were 20 and 18 exmentally ill persons from the collaborative agency "The New Life Psychiatric Rehabilitation Association" in 2017 and 2018 respectively. A 7-point Likert scaling was adopted in the questionnaires for the questions regarding feelings and thoughts in the workshops. The ranking scales were set as 1 for 'entirely disagree', 2 for 'mostly disagree', 3 for 'some-what disagree', 4 for 'neither agree or disagree', 5 for 'somewhat agree', 6 for 'mostly agree', and 7 for 'entirely agree', where scales 1 to 3, 4 and 5 to 7 are later divided as 'little', 'a fair amount' and 'much' respectively. Respondents took an average time of 45 minutes to accomplish the questionnaire. Software IBM SPSS Statistics 25 was applied to analyze the data collected.

#### Results

The results of the questionnaire survey conducted in 2017 and 2018 are presented in Table 1 and show the impacts of co-design process on ex-mentally ill service recipients practicing expressive textile arts. Service recipients' perceptions of 'feelings and thoughts before attending the workshops' and 'feelings and thoughts during attending the workshops' are revealed below.

Before attending the workshops in 2017 and 2018, 94% of respondents claimed that they were "much excited" to participate in and "much curious" about the workshops. 76% of them felt "much confident" in their abilities to perform well in the expressive textile arts. Only 8% of them were "much reluctant" to get involved in the workshops.

During attending the workshops, 92% of respondents felt "much pleased" to create expressive textile artworks. And 89% of them felt "much relaxed" in the creative process. 95% of them stated that they were "much concentrated" on creating expressive textile artworks. Also, 95% of respondents "enjoyed" working on expressive textile artworks. Only 5% of respondents asserted that they could not "overcome the failure" in their expressive textile arts creating process. There are 35%, 21% and 13% of respondents said they felt "much frustrated" to execute their creative ideas, "much worried" about the appearance of their expressive textile artworks, and "much scared" to handle the expressive textile arts materials respectively. Nevertheless, 87% of respondents expressed that they felt "much interested" in working with the expressive textile arts materials. Also, 95% of them felt they were "playing" with the expressive textile arts materials.

Overall, the service recipients' perceptions of feelings and thoughts before and during attending the workshops in 2017 and 2018 showed positive outcomes. The research findings indicated that servicelearning subject with expressive textile arts and fashion creativity in co-design process as the caring medium brings positive impacts to exmentally ill persons.

	Items		Mean	SD	Percentage distribution (%)		
					1-3	4	5-7
					Little	A fair amount	Much
	Before attending the works	hops					
5	I am excited to participate in the expressive textile arts workshops	38	5.89	1.181	3%	3%	94%
6	I am curious about the expressive textile arts workshops	38	5.97	1.127	3%	3%	94%
7	I have ideas about what I want to make for the expressive textile arts workshops	38	5.16	1.498	10%	16%	74%
8	I feel confident in my ability to perform well in the expressive textile arts	38	5.29	1.412	8%	16%	76%
9	I am upset to get involved in the expressive textile arts workshops	36	2.42	1.556	75%	17%	8%
10	I am averse to participating in the expressive textile arts workshops	38	1.53	0.951	92%	8%	0%
	During attending the works	hops					
11	I feel pleased to create an expressive textile artwork	38	6.34	1.279	5%	3%	92%
12	I feel relaxed in my creative process	38	5.97	1.461	11%	0%	89%
13	I can concentrate on creating an expressive textile artwork	38	6.24	0.943	0%	5%	95%
14	I enjoy working on my expressive textile artwork	38	6.32	0.989	0%	5%	95%
15	I feel frustrated to execute my creative ideas	37	3.27	1.820	51%	14%	35%
16	I feel limited in my creative process	38	4.08	1.937	37%	8%	55%
17	I encountered the technical difficulties in creating an expressive textile artwork	38	3.71	1.784	42%	5%	53%
18	I can overcome my failure of my creative process	38	5.55	1.427	5%	21%	74%
19	I am worried about the appearance of my expressive textile artwork	38	2.50	1.782	68%	11%	21%
20	I feel satisfied with my textile artwork	37	5.81	1.351	8%	5%	879
21	I feel scared to handle the textile arts materials	38	2.29	1.523	76%	11%	139
22	It takes me a while to understand how to work with the textile arts materials	38	3.84	1.838	39%	11%	509
23	I feel I am playing with the textile arts materials	37	6.57	0.835	0%	5%	959
24	I am interested in working with the textile arts materials	38	6.47	0.797	0%	3%	979

Table 1: Findings of Art-Based intervention (ABI) Questionnaire of Ex-Mentally Ill Persons in 2017-2018.

# Conclusion

In this study, positive impacts were found on ex-mentally ill persons' perceptions of feelings and thoughts before and during attending the co-design expressive textile arts workshops in 2017 and 2018. Sheer pleasure was created in the expressive textile arts workshops, interactions between service recipients themselves, with subject lecturers and students were promoted. Also, the workshops encouraged empowerment, self-discovery and self-understanding in expressive textile arts creative process. These allowed ex-mentally ill service recipients to improve their mental well-being through understanding themselves and concentrating in their participation. Moreover, self-expression was encouraged in the workshops and mini fashion shows, which enabled service recipients to reconstruct their self-esteem and self-confidence. Through participating in this servicelearning subject, ex-mentally ill persons were allowed to express their feelings and thoughts in expressive textile arts making and fashion styling, it stimulated re-establishment of their personal identity, expansion of their social networks, mental recovery, and further helped them to reintegrate into the community. Lastly, the greatest impact of the service-learning subject is raising public awareness, it helps to reduce misconception of ex-mentally ill persons in the society, eliminate discrimination and alienation, and also promote social acceptance and cohesion to the people in need.

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